

# Ineltro Return Material Authorisation Form (RMA)



<b>Customer Data:</b>	
<b>Company:</b>	
<b>Contact Person:</b>	
<b>Department:</b>	
<b>Street:</b>	
<b>Zip Code / City:</b>	
<b>Phone:</b>	
<b>Fax:</b>	
<b>Email:</b>	

<b>RMA-No:</b>

<b>Attachments:</b>
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<b>Shipment Address:</b>	
Ineltro AG	
RMA-Department	
Riedthofstrasse 100	
CH-8105 Regensdorf	
Telefon	+41 43 343 73 00
Fax	+41 43 343 73 09
<a href="mailto:rma_ineltro@ineltro.ch">rma_ineltro@ineltro.ch</a> <a href="http://www.ineltro.ch">www.ineltro.ch</a>	

Position	Product-Code	Supplier No or Customer No	Serial No	Delivery Date	Invoice No or Shipment No
1					
2					
3					
4					
5					

<b>Failure Description</b>

<b>General RMA Terms and Repair Procedure:</b>		<b>Administration Charge:</b>
<b>Warranty</b>	<b>Products within Warranty will be repaired or replaced</b>	no

No Warranty	Procedure for Repairs out of Warranty:	Administration Charge:
	No Error Description, Test required	min. 125.- CHF per Position
	Repair, Handling and Freight Cost outside Warranty	min. 230.- CHF per Position
	Repair, Handling and Freight Cost within Warranty, if damage was caused by mis-use of products	min. 230.- CHF per Position

<b>Customer Repair Order. :</b>	
<b>Company stamp:</b>	
<b>Date:</b>	
<b>Signature:</b>	

**Notes:**

Please fill in the form completely and return it to Ineltro AG by mail to [rma\\_ineltro@ineltro.ch](mailto:rma_ineltro@ineltro.ch)

The completed form should be added to the shipment of the goods

The goods must be packed properly, ESD protected and transport save. If not, warranty may be lost!

BIOS setting will be default after repair

Return address: Ineltro AG, Riedthofstrasse 100, 8105 Regensdorf, Tel +41 43 343 73 00, Fax +41 43 343 73 09

[rma\\_ineltro@ineltro.ch](mailto:rma_ineltro@ineltro.ch)

[www.ineltro.ch](http://www.ineltro.ch)

RMA-Form V1.1 / wwe / Sep 2010